

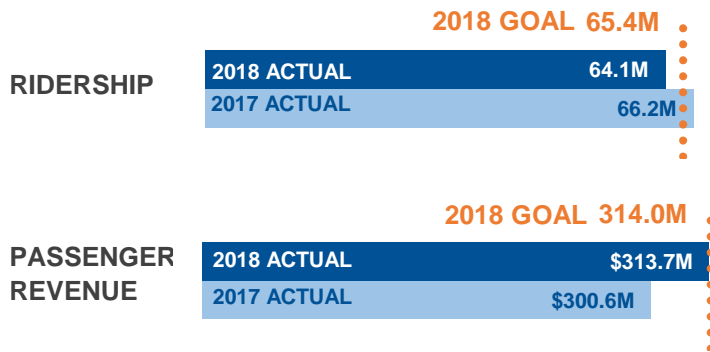
# October 2018 System Performance Dashboard

PREPARED BY THE DIVISION OF STRATEGIC CAPITAL PLANNING



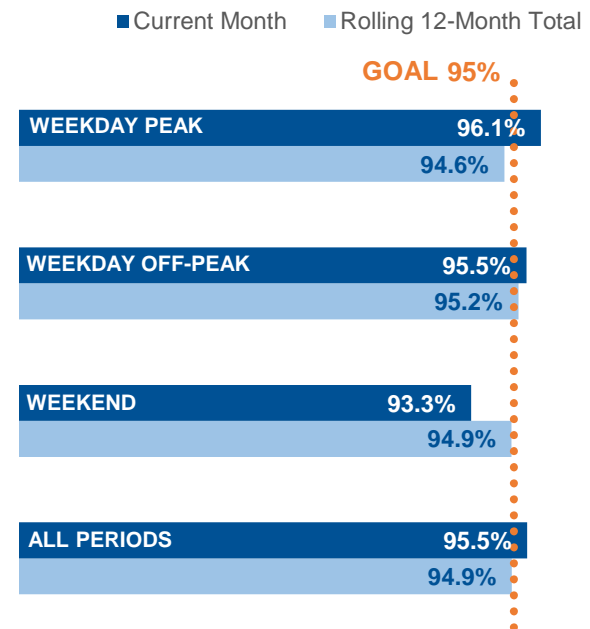
## Ridership and Revenue Compared to Budget

YTD (JAN-OCT) 2018 & 2017



## On-Time Performance by Service Period

CURRENT MONTH AND ROLLING 12-MONTH TOTAL



## Average Daily Passenger Loads

YTD (JAN-OCT) COMPARED TO 2017



Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	OCT 2017-OCT 2018	COMPARED TO 95% GOAL	OCT 2017	OCT 2018
<b>Metra System</b>	↓ -3%	↑ 4%	6.7M (OCT 2017) / 6.7M (OCT 2018)	95.5% (GOAL)	36%	43%
<b>ME</b> METRA ELECTRIC LINE	↓ -6%	↑ 1%	692K (OCT 2017) / 690K (OCT 2018)	98.2% (GOAL)	31%	38%
<b>RI</b> ROCK ISLAND LINE	↓ -4%	↑ 3%	672K (OCT 2017) / 653K (OCT 2018)	97.2% (GOAL)	27%	32%
<b>SWS</b> SOUTHWEST SERVICE LINE	↓ -1%	↑ 5%	216K (OCT 2017) / 212K (OCT 2018)	93.6% (GOAL)	37%	43%
<b>HC</b> HERITAGE CORRIDOR LINE	→ 0%	↑ 6%	62K (OCT 2017) / 65K (OCT 2018)	88.8% (GOAL)	39%	49%

Line	Rolling 12-Month Total		Ridership	On-Time Performance	Ventra App Adoption	
	RIDERSHIP	PASS. REVENUE	OCT 2017-OCT 2018	COMPARED TO 95% GOAL	OCT 2017	OCT 2018
<b>BNSF</b> BNSF LINE	↓ -3%	↑ 5%	1.4M  O N D J F M A M J J A S O	 O N D J F M A M J J A S O	36%	42%
<b>UP-W</b> UNION PACIFIC WEST LINE	↓ -2%	↑ 5%	711K  O N D J F M A M J J A S O	 O N D J F M A M J J A S O	37%	43%
<b>MD-W</b> MILWAUKEE DISTRICT WEST LINE	↓ -4%	↑ 3%	547K  O N D J F M A M J J A S O	 O N D J F M A M J J A S O	36%	43%
<b>UP-NW</b> UNION PACIFIC NORTHWEST LINE	↓ -3%	↑ 4%	920K  O N D J F M A M J J A S O	 O N D J F M A M J J A S O	35%	42%
<b>MD-N</b> MILWAUKEE DISTRICT NORTH LINE	↓ -3%	↑ 5%	585K  O N D J F M A M J J A S O	 O N D J F M A M J J A S O	44%	51%
<b>NCS</b> NORTH CENTRAL SERVICE LINE	↓ -2%	↑ 4%	148K  O N D J F M A M J J A S O	 O N D J F M A M J J A S O	44%	50%
<b>UP-N</b> UNION PACIFIC NORTH LINE	↓ -4%	↑ 4%	784K  O N D J F M A M J J A S O	 O N D J F M A M J J A S O	44%	52%

### Definitions

#### Average Daily Passenger Loads

Daily average of the number of passengers counted by on-board personnel at each train's maximum load point

#### Passenger Revenue

Income from ticket sales

#### Ridership

Number of passengers based on ticket sold multiplied by a ridership factor unique to each ticket type

#### Rolling 12-Month Total

Sum of the last twelve months (Nov 2017-Oct 2018)

#### On-Time Performance

Percent of trains that arrived at their final destination within 5:59 of the scheduled time

#### Ventra App Adoption

Percent of estimated passenger trips taken using the Ventra App, based on ticket sales