

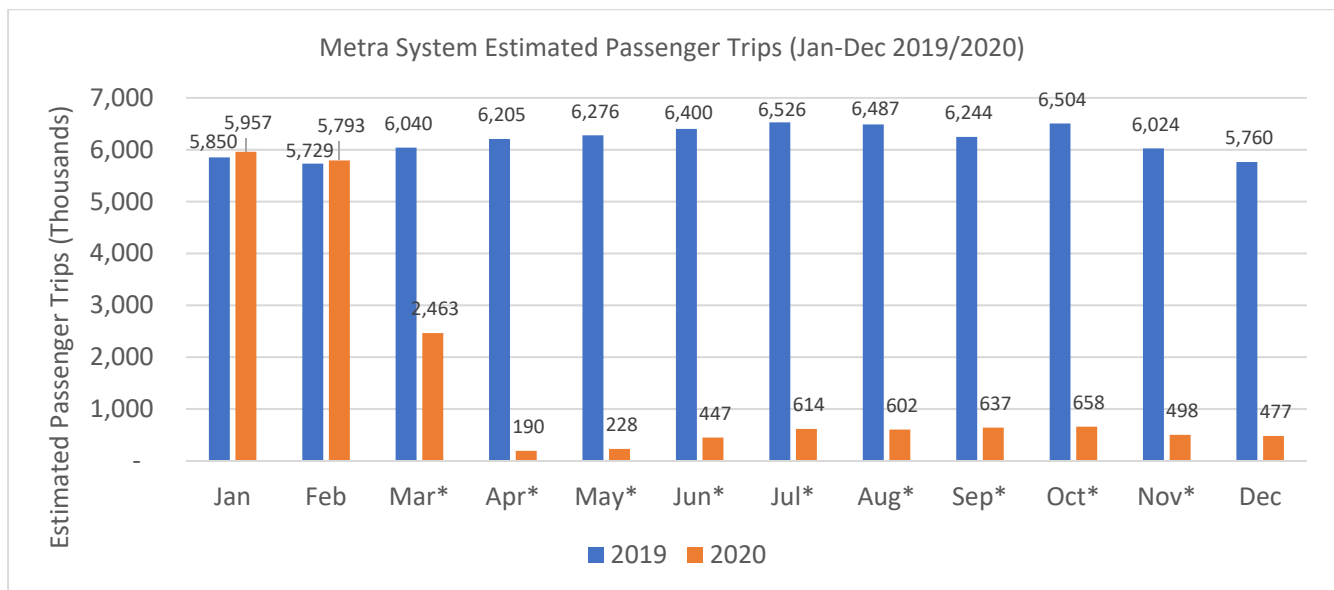


**TO: Board of Directors**  
**FROM: Jim Derwinski, CEO/Executive Director**  
**SUBJECT: December 2020 Ridership Trends**

**DATE: January 13, 2021**

Ridership decreased in December compared to November as the State of Illinois and the city of Chicago remained under Tier 3 mitigations of their respective COVID-19 recovery plans. The city of Chicago maintained its Stay-at-Home advisory for the month of December. Preliminary December 2020 estimated passenger trips were approximately 476,630, a 4.3 percent decrease from the 497,980 estimated passenger trips in November 2020, and a 91.7 percent decrease from December 2019. December 2020 had one additional weekday and one less Sunday compared to December 2019.

The preliminary monthly ridership estimates reported for 2020 total 18.6 million, a 75% decrease compared to 2019. These monthly estimates will be revised for the annual report.

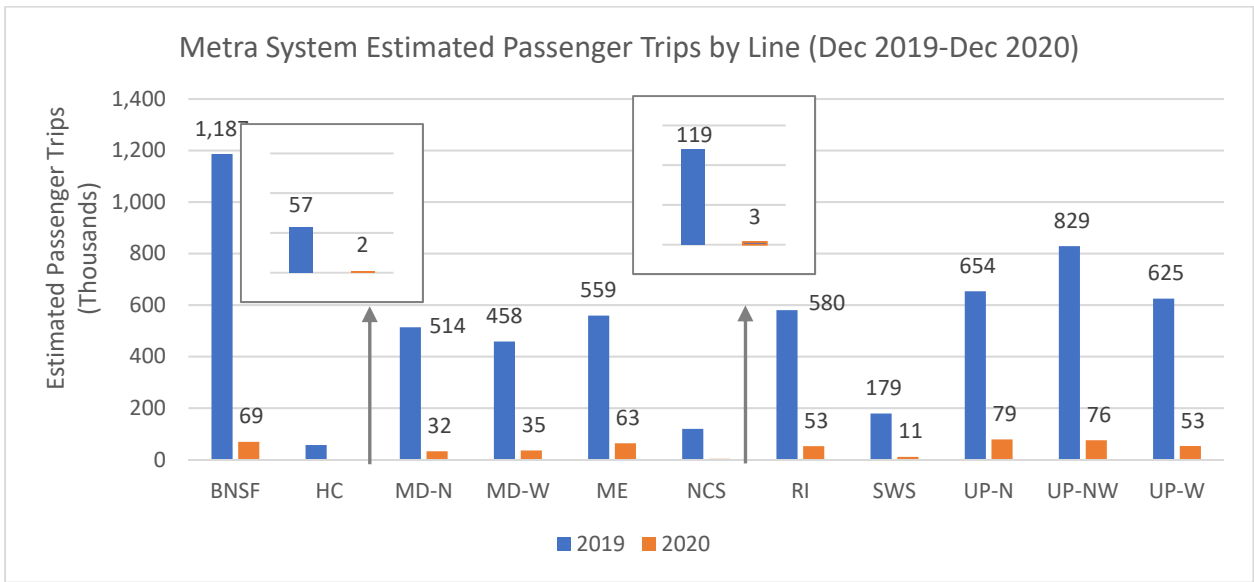


\* Mar-Dec 2020 are preliminary and subject to revision as data reported during the COVID-19 Pandemic is reviewed

There were no service changes in December 2020. Metra maintained a schedule with 392 trains per weekday, and 181 trains on Saturdays and Sundays. On December 10, Metra added a second bike car to the Milwaukee District-North.

Metra continued to offer free rides on New Year's Eve. Sales for the special \$10 all-day pass continued in December.

The system averaged 20,000 riders per weekday in December, excluding holidays. Tuesdays were the strongest performing days throughout December, with an average of 20,160 riders per day.



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